PATIENT-REPORTED OUTCOME MEASURES (PROMS) AS A BRIDGE FROM STANDARDISED TRAJECTORIES TO A HOLISTIC APPROACH TO PATIENTS – A CRITICAL PERSPECTIVE

M. Kjerholt[1], S. Thestrup Hansen[2,3]; [1]Department of Hematology, Zealand University Hospital, Roskilde, Denmark, [2]Department of Plastic and Breast Surgery, Zealand University Hospital, Roskilde, Denmark, [3]Department of Regional Health Research, University of Southern Denmark, Odense C., Denmark

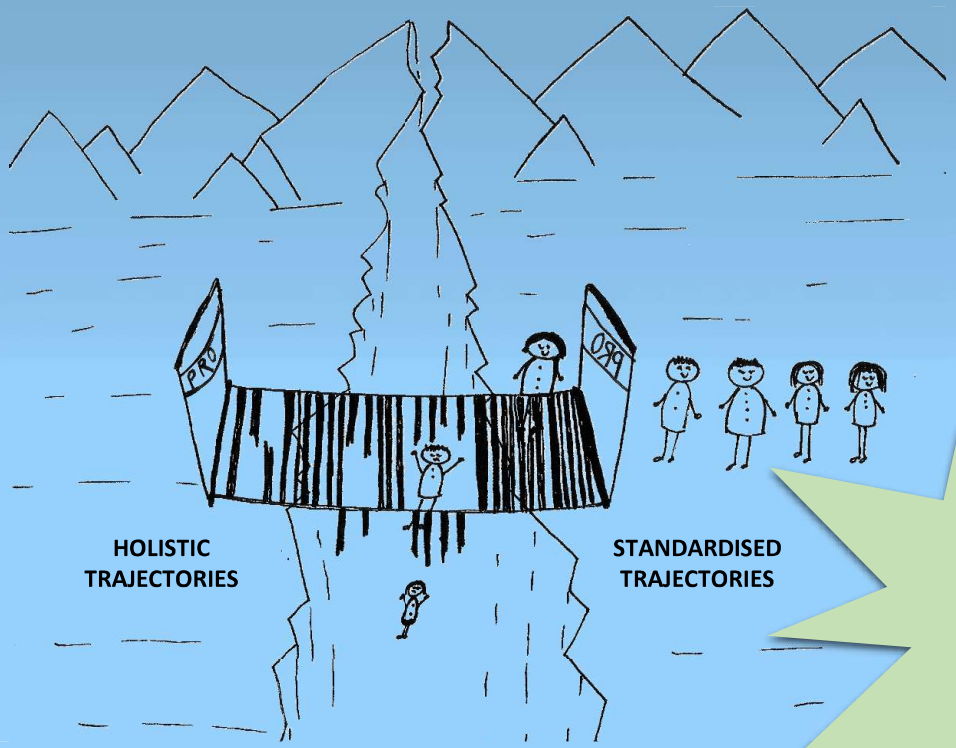
Introduction

It is evident that communication between healthcare professionals and patients improves when Patient Reported Outcome Measures (PROMs) are actively used in clinical consultations. PROMs can contribute to holistic care and treatment but also support shared decision making. Despite the flourishing of PROMs in Danish hospitals, there is still a lack of knowledge about the potential of using PROMs in nursing consultations with hematological patients undergoing treatment and care.

Study: "PROMs in practice"

Against this background, a Department of Hematology at a Danish University Hospital launched a multi-method study on PROMs in practice to, amongst others, investigate whether the use of PROMs by nurses in practice supported a holistic approach to care and treatment of patients diagnosed with chronic hematological cancers.

This qualitative ethnographic study took place from 2016 to 2020.



Results

9 nurses were observed during consultations with patients and subsequently interviewed. Although the nurses found PROM data supportive of their work with care and treatment of patients they did not have structures or opportunities to actively use PROMs during consultations in the time available, as they prioritised their time for instrumental medical treatment.

Conclusion and perspective

The current organisational structures and conditions in which nursing was practiced didn`t support a holistic approach to patients, which is in line with other international studies. If PROMs are to be integrated in nurses practice it is necessary to change the actual structures in which nurses act **– for the benefit of patients.**

Nursing Research and Development Unit

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